To The Authority SKEM Driving Academy Sdn Bhd Batu 11, Jalan Gombak 53100 Kuala Lumpur, Malaysia

Subject: Application for training fees refund

Sir,

With due respect, I would like to mention that this is **MD SHAHED HOSSAIN** bearing **NO. K.P. EJ0447741BGD LLN**. As an expat, I've completed full payment for **Manual Car Driving License** including **Transportation**. Please find the respective documents in attachment.

Since **January 24**, **2022** I'm seeking for the nearest schedule (February, March or April of 2022) with your authorized person. But **SKEM** informed me that all the schedule already booked up to August, September even till to November 2022.

For your kind attention, I would like to inform you that due to official urgency I need to join office regularly as soon as possible. The public transportations are costly by measure of time and money. So, I can't wait for a long queue as well. Anyway, it would be best support for me:

- 1. Either arrange a schedule for me by this **March or April of 2022**
- 2. or appoint a private trainer for me in this **March 2022** & adjust the fees
- 3. or help me by refund the training fees to arrange a private trainer myself

By the context as above **SKEM** authority unable to take any initiative. For this reason, I need to arrange a private trainer. Also, I think it's my right to claim full refund to arrange a private trainer.

In this situation would you please kind enough <u>to refund the training frees to</u> <u>appoint a private trainer and help me to getting PDL</u> as soon as possible without any difficulties.

Best Regards

MD SHAHED HOSSAIN WhatsApp: 0601117606778 NO. K.P. EJ0447741BGD LLN NO. SIRI: M770030

Date: February 26, 2022